

## USO PRACTICES IN ASEAN MEMBER COUNTRIES Group Session

### Group 1:

- Indonesia
- Malaysia
- Myanmar
- Phillipines

## Existing Program

- Existing Universal Service program:
  - Target: Un-served, underserved, underprivileged (underserved group)
  - Indonesia: Desa berdering (voice) and Desa pinter (internet)
  - Malaysia: Universal Service Provision, kedai.com
  - Myanmar: Public Access Centres (PAC)
  - Philippines:
    - Service Area Scheme (Basic Telephone Service)
    - Telepono sa Barangay
    - Community e-Center

## Problems

- Supply of fixed line did not match demand
- Oversupply in urban areas
- Affordability of USO/USP services
- Basic telephone service overtaken by the mobile service
- Funding
- Technology choice
- Revenue collection
- Maintenance
- Monitoring and evaluation
- Limitation on laws and regulations to roll out USP/USO services

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## Moving forward to another system

- Capital expenditure to operation expenditure (Indonesia)
- Performance based contract
- Annual basis to multi years contract
- Fixed line to Wireless system (Malaysia and Philippines)
- From copper to hybrid

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## Challenges

- Geographical feature
- Institutional
- Appropriate technology choice
- Social and community development
- Project management

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## Looking ahead

- Amendment of policy and regulation
- Universal Service Fund disbursement mechanism
- Broadband for rural area
- User awareness on promotion on USO/USP

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